



# ISO 9001:2015 FAQ



Streamline Your Path to  
ISO Compliance

[www.synesisintl.com](http://www.synesisintl.com)

## 01 WHAT IS ISO 9001:2015?

ISO 9001 is the international standard that specifies requirements for a quality management system (QMS). Organizations use the standard to demonstrate the ability to consistently provide products and services that meet customer and regulatory requirements. It is the most popular standard in the ISO 9000 series and the only standard in the series to which organizations can certify.

Organizations certified to the ISO 9001:2008 standard will have until September 2018 to transition to the new standard. After that, ISO 9001:2008 certificates will no longer be valid.

## 02 WHO SHOULD COMPLY WITH THE ISO 9001:2015 REVISION?

ISO 9001:2015 applies to any organization, regardless of size or industry. More than one million organizations from more than 160 countries have applied the ISO 9001 standard requirements to their quality management systems. Organizations of all types and sizes find that using the ISO 9001 standard helps them:

- Organize processes
- Improve efficiency
- Continually improve

## 03 WHAT ARE THE MAIN DIFFERENCES BETWEEN ISO 9001:2008 AND 2015?

ISO 9001 is based on the plan-do-check-act methodology. Specific sections of the standard contain information on topics such as:

- Risk-based thinking
- Greater flexibility in the guidelines for processes and procedures
- Modernization associated with electronic records and IT

There are now 6 processes included in the new 2015 version:

- Leadership
- Planning
- Support
- Operations
- Performance evaluation
- Improvement

## 04 HOW DO I GET STARTED WITH ISO 9001:2015?

Reach out to Synesis to discuss your current approach to quality/risk management and discuss potential improvements.

## 05 WHAT ARE THE BENEFITS OF COMPLYING WITH ISO 9001?

ISO 9001 helps organizations ensure their customers consistently receive high quality products and services, which in turn brings many benefits, including satisfied customers, management, and employees.

Because ISO 9001 specifies the requirements for an effective quality management system, organizations find that using the standard helps them:


- Organize their QMS
- Create satisfied customers, management, and employees
- Continually improve organizational processes
- Save money

## 06 HOW DO I MAKE SURE MY BUSINESS IS ISO 9001:2015 COMPLIANT?

Quality Management Systems take all the guess work out of meeting compliance guidelines. Our solution meets the new 2015 standard and is backed by BPA Quality and powered by SharePoint. Contact us to schedule an appointment to help you register or renew your ISO 9001:2015 certificate.



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## The Synesis Difference

Synesis understands your manufacturing operations and systems technology requirements from the board room to the shop floor. This unique expertise and advantage enables us to provide superior solutions that improve your entire business.